

QUALITY SPECIALIST

ABOUT THE COMPANY:

CRF Health is the leading global provider of electronic patient management (eDiaries) and wireless data collection solutions for the Life Sciences industry. Through innovative technology and a thorough understanding of drug development and mobile computing, CRF is driving the change to higher quality outcomes and safer, more efficient paper-free clinical trials. CRF Health's technology has been used by more than 180,000 patients across 60 countries in 59 languages for 45 indications. CRF Health has offices in Lansdale, PA, Helsinki, Finland, Cape Town, South Africa and London, UK. The website is www.crfhealth.com.

ABOUT THE POSITION:

CRF Health, a successful and growing privately held company, is seeking to hire an organized, team oriented, excellent time manager as a Quality Specialist. Assist Quality Management stream in the development and implementation of the evolving and existing Quality Management Systems. Must collaborate throughout the product life cycle with software developers, usability experts, project managers, software testers and other professionals to engineer and deliver a quality product to CRF Health's global pharmaceutical customers. Interfaces with customers on quality issues and audits under the direction of management.

The **Quality Specialist** position will be located in our Lansdale, PA office.

POSITION RESPONSIBILITIES:

- Provides quality input to projects and performs quality reviews of project deliverables to ensure that all products are released with levels of quality that meet and/or exceed customer expectations.
- Manages the Non-Conformance / Corrective Action processes from inception, root cause analysis, and closure.
- Directs/Hosts internal and external audits.
- Develops partnerships with other functional areas including Development, Client Services, Support Services and end users.
- Creates and nurtures a climate for technical and quality innovation.

- Helps to promote a vision for the Quality Management team that transcends traditional testing, applying state-of-the art concepts of product modeling, test automation and SQA to efficiently and effectively carry out tasks.
- Helps in the development, building and maintaining quality systems, reviewing and assisting in authoring SOP's, developing and implementing training programs.
- Takes an active role in simplifying procedures while maintaining regulatory compliance.
- 10% - 15% travel required.
- Performs other required activities as needed.

POSITION REQUIREMENTS:

- Bachelor's Degree, or equivalent experience as determined by the hiring manager. Advanced degree desirable.
- Minimum of three (3) - five (5) years experience in quality assurance/quality control activities surrounding the testing and/or validation of software products.
- Understanding of the pharmaceutical industry preferably with clinical trial or GP experience preferable.
- Knowledge of ISO software quality standards, principles and methodologies. ISO 9001, ISO 12207, ISO 27002.
- Must have excellent writing, editing, time management, communications, presentation, human relations, and project execution skills.
- Must have excellent configuration and document management skills.
- Ability to communicate and work effectively with all levels of the organization.
- Must be team oriented with a 'Can Do' attitude.

CRF Health is a growing, dynamic and fast paced company that offers a competitive salary and an excellent benefits package.

Please include your resume in Microsoft Word format and indicate your salary history and requirement and send to careers@crfhealth.com .